




Home Health Agency Provider Profile

This Profile highlights quality information about a group of local provider partners who have served patients with medical conditions similar to yours and are committed to providing the best care for patients leaving our hospital. It is our responsibility to assist you in choosing a quality provider for your next level of care. We respect your preferences and want you to know that an affiliate of Trinity Health does offer these services and would be honored to continue to provide your care. We have Systems in place to ensure a smooth transition. You may choose to review more options in your geographic area by searching the list available via Medicare Compare at <https://www.medicare.gov/care-compare>

 Indicates hospital owned/affiliated

Home Health Agency Name	Average of CMS Quality Rating and Patient Survey Rating (0-5)	Readmission Rating	Specialty Clinical Programs
Trinity Health at Home –  Southeast Michigan (734) 343-7500 Counties Served: Washtenaw, Wayne, Oakland, Livingston, Lenawee	3.8	Excellent	Heart Failure Management Program Sepsis Management Program
Axiom Health Care (734) 324-3166 Counties Served: Wayne, Oakland, Monroe, Washtenaw, Cheboygan	4.5	Excellent	Heart Failure Management Program Sepsis Management Program
Corpore Sano Home Health Care (734) 454-3488 Counties served: Wayne, Oakland, Macomb, Livingston, Washtenaw, Monroe	4.0	Excellent	Heart Failure Management Program
CorsoCare Home Health (248) 438-1503 Counties served: Wayne, Washtenaw, Oakland, Macomb Livingston, Genesee Lapeer, Saginaw, Bay, Midland Ingham, Eaton Saginaw, Clinton Shiawassee, Grand Rapids Kalamazoo/Portage	3.5	Excellent	Heart Failure Management Program Sepsis Management Program
Custom Home Health (248) 629-2880 Counties served: Wayne, Oakland, Macomb, Monroe, Livingston	3.8	Excellent	Heart Failure Management Program Sepsis Management Program



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Diamond Home Health Care (866) 414-3447 <u>Counties Served:</u> Bay, Saginaw, Genesee, Livingston, Wayne	3.3	Excellent	Heart Failure Management Program Sepsis Management Program
Elara Caring (517) 780-9500 <u>Counties Served:</u> Monroe, Jackson, Ingham, Lenawee, Calhoun, Kalamazoo, Hillsdale, Washtenaw, Livingston, Western Oakland, Eastern Lapeer, Southern Sanilac, St. Claire, Shiawassee, Eaton, Clinton, Allegan, Ottawa, Muskegon, Kent, Ionia	3.5	Excellent	Heart Failure Management Program Sepsis Management Program
Optimal Care (248) 723-9613 <u>Counties Served:</u> Oakland, Wayne, Macomb, Livingston, Washtenaw	3.8	Excellent	Heart Failure Management Program Sepsis Management Program
Residential Home Health and Hospice (810) 245-3300 <u>Counties Served:</u> Genesee, Lapeer, Saginaw, Oakland, Tuscola	4.0	Excellent	Heart Failure Management Program Sepsis Management Program
Residential Home Health (866) 902-4000 <u>Counties Served:</u> Wayne, Oakland, Macomb, Ingham, Kent	3.8	Good	Heart Failure Management Program Sepsis Management Program
Shared Services Home Health Care (734) 222-4037 <u>Counties Served:</u> Washtenaw, Monroe, Macomb, Wayne, Lenawee	3.5	Excellent	Heart Failure Management Program Sepsis Management Program

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Disclaimer: The statements contained in this document are solely those of the authors and do not necessarily reflect the views or policies of CMS. The authors assume responsibility for the accuracy and completeness of the information contained in this document.



Additional Home Care options outside of our quality network may be available to you including the following:		
ACE Home Care Network (248) 399-4223	Excel Care (248) 787-0241	Ohioans Home Compassionate Health Care (734) 206-2289
Advanced Professional Home Care (248) 649-5250	Interim HealthCare (248) 553-3333	TONE Home Health Service (248) 545-8360
Beaumont Home Care (248) 743-9500	John Paul Home Care (248) 731-7457	Universal Home Health Care (248) 423-0236
Care One Home Health (734) 480-0011	McLaren Visiting Nurse (517) 975-9917	

How We Measure Quality-of-Care

This Home Health Agency Provider Profile was created to help you select a local agency with a history of success serving patients with conditions similar to yours. This profile includes information about the quality, value, and clinical services delivered at each agency. We utilized Medicare Star Ratings (available at <https://data.medicare.gov/>), historic Medicare claims data for patients served at each agency, and information reported by each agency to understand the capabilities and services available.

Quality Information Highlighted

Although this profile highlights your local options, understanding an agency's performance compared to national practices can be a helpful way of assessing quality.

Category	Fair	Good	Excellent
Medicare Star Rating	1-2 Star Overall Rating	3 Star Overall Rating	4-5 Star Overall Rating
Readmission Rating	Agency falls between 4.6 percent rate and 5 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health.	Agency falls between 3.5 percent and 4.5 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health.	Agency falls at or below 3.4 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health.
Specialty Clinical Programs	Agencies have verified that they have an enhanced clinical program with specialist physician oversight for these service areas, indicating an increased focus and level of service for specific conditions.		
Additional Support Services	Comma-separated list of additional support services made available by the home health agency.		

Sources of Information

Medicare health insurance claims data - Centers for Medicare and Medicaid Services Home Health Compare Quality Rating System – Home Health Agency Partnership Evaluations, completed by these agencies.

Questions?

If you or your family members have questions regarding the selection of an agency, please speak to your Patient Navigator, Case Manager, Social Worker, Doctor, or another member of your care team.