



Home Health Agency Provider Profile

This Profile highlights quality information about a group of local provider partners who have served patients with medical conditions similar to yours and are committed to providing the best care for patients leaving our hospital. It is our responsibility to assist you in choosing a quality provider for your next level of care. We respect your preferences and want you to know that an affiliate of Trinity Health does offer these services and would be honored to continue to provide your care. We have Systems in place to ensure a smooth transition. You may choose to review more options in your geographic area by searching the list available via Medicare Compare at <https://www.medicare.gov/care-compare>

 Indicates hospital owned/affiliated

Home Health Agency Name	Average of CMS Quality Rating & Patient Survey Rating (0-5)	Readmission Rating	Specialty Clinical Programs
Trinity Health at Home – Southeast Michigan (734) 343-7500 <u>Counties Served:</u> Washtenaw, Wayne, Oakland, Livingston, Lenawee	4.0	Fair	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Axiom Health Care (734) 324-3166 <u>Counties Served:</u> Wayne, Oakland, Monroe, Washtenaw, Cheboygan	4.5	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Better You Home Health (313) 878-2845 <u>Counties Served:</u> Wayne, Oakland, Macomb, Washtenaw	4.0	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Corpore Sano Home Health Care (734) 454-3488 <u>Counties Served:</u> Wayne, Oakland, Macomb, Livingston, Washtenaw, Monroe	4.0	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Custom Home Health (248) 629-2880 <u>Counties Served:</u> Wayne, Oakland, Macomb, Monroe, Livingston	4.0	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program

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Home Health Agency Name	Average of CMS Quality Rating and Patient Survey Rating (0-5)	Readmission Rating	Specialty Clinical Programs
Diamond Home Health Care (866) 414-3447 <u>Counties Served:</u> Bay, Saginaw, Genesee, Livingston, Wayne	3.0	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Elara Caring (517) 780-9500 <u>Counties Served:</u> Monroe, Jackson, Ingham, Lenawee, Calhoun, Kalamazoo, Hillsdale, Washtenaw, Livingston, Western Oakland, Eastern Lapeer, Southern Sanilac, St. Claire, Shiawassee, Eaton, Clinton, Allegan, Ottawa, Muskegon, Kent	4.0	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Holistic Home Healthcare (313) 310-9151 <u>Counties Served:</u> Wayne, Oakland, Monroe, Macomb, Washtenaw, Livingston, St Claire	4.0	N/A	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Interim Oakland County (248) 553-3333 <u>Counties Served:</u> Wayne, Oakland, Livingston	3.5	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Optimal Care (248) 723-9613 <u>Counties Served:</u> Oakland, Wayne, Macomb, Livingston, Washtenaw	5.0	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Residential Home Health And Hospice (810) 245-3300 <u>Counties Served:</u> Genesee, Lapeer, Saginaw, Oakland, Tuscola	3.5	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Residential Home Health (866) 902-4000 <u>Counties Served:</u> Wayne, Oakland, Macomb, Ingham, Kent	4.0	Excellent	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program



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Shared Services Home Health Care (734) 222-4037 Counties Served: Washtenaw, Monroe, Wayne, Macomb, Lenawee	4.0	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program
Tone Home Health Services (248) 545-8306 Counties Served: Oakland, Macomb, Washtenaw, Genesee, Lapeer, Livingston, St. Clair	4.5	Good	Heart Failure Management Program Sepsis Management Program Chronic Obstructive Pulmonary Disease Management Program

Additional Home Care options **outside of our quality network** may be available to you including the following:

ACE Home Care Network (248) 399-4223	Care One Home Health Services (734) 480-0011	McLaren Visiting Nurse & Hospice (989) 772-6785
Advanced Professional Home Care (248) 649-5250	Excellacare Skilled Services (248) 476-9091	Ohioans Home Healthcare (419) 843-4422
Beaumont Home Care (248) 743-9500	John Paul Home Health Care (248) 731-7457	Universal Home Health Care (248) 423-0236

How We Measure Quality-of-Care

This Home Health Agency Provider Profile was created to help you select a local agency with a history of success serving patients with conditions similar to yours. This profile includes information about the quality, value, and clinical services delivered at each agency. We utilized Medicare Star Ratings (available at <https://data.medicare.gov/>), historic Medicare claims data for patients served at each agency, and information reported by each agency to understand the capabilities and services available.

Quality Information Highlighted

Although this profile highlights your local options, understanding an agency's performance compared to national practices can be a helpful way of assessing quality.

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Category	Fair	Good	Excellent
Medicare Star Rating	1-2 Star Overall Rating	3 Star Overall Rating	4-5 Star Overall Rating
Readmission Rating	Agency falls between 4.6 percent rate and 5 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health	Agency falls between 4.0 percent and 4.5 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health	Agency falls at or below 3.9 percent rate of patients who were readmitted to the hospital for a potentially preventable condition after discharge from home health.
Specialty Clinical Programs	Agencies have verified that they have an enhanced clinical program with specialist physician oversight for these service areas, indicating an increased focus and level of service for specific conditions.		
Additional Support Services	Comma-separated list of additional support services made available by the home health agency.		

Sources of Information

Medicare health insurance claims data - Centers for Medicare and Medicaid Services Home Health Compare Quality Rating System – Home Health Agency Partnership Evaluations, completed by these agencies.

Questions?

If you or your family members have questions regarding the selection of an agency, please speak to your Patient Navigator, Case Manager, Social Worker, Doctor, or another member of your care team.