



Statewide Network of High Performing Hospice Agencies - SEMI

Welcome to Trinity Health!

The purpose of this document is to provide clarifications and answers to commonly asked questions about the Statewide Network of High Performing Hospice Agencies. If you have any additional questions or need any additional help regarding the selection of a Hospice Agency that you think will meet your needs, please ask anyone on your care team for assistance.

What is a network of High Performing Hospice Agencies?

- Trinity Health and their Clinically Integrated Networks (CIN) developed a High Performing Network of Hospice Agencies.

Are these agencies certified?

- Hospice Agencies are certified by the state and federal government agencies to provide multiple levels of care that can only be delivered by trained professionals.

What is Statewide Clinically Integrated Network?

- We are a physician-led organization focused on improving the quality of care and our patients' experience and delivering care at an appropriate cost. Our organization includes Chelsea Hospital, Trinity Health Ann Arbor, Trinity Health Grand Rapids, Trinity Health Livingston, Trinity Health Livonia, Trinity Health Muskegon and Trinity Health Oakland and the following physician organizations: Trinity Health IHA Medical Group, Huron Valley Physicians Association (HVPA), Oakland Physician Network Services (OPNS), Oakland Southfield Physicians (OSP), and Trinity Health Medical Group (THMG) in West Michigan.

How does a Hospice Agency become a High Performing Hospice Agency?

- Statewide Criteria for High Performing Hospice Agencies includes the following: Attendance at a bi-annual meeting, CMS 5-Star quality rating of 3 or higher and Family caregiver experience.

What is the meaning of a "High Performing Hospice Agency" status?

- High Performing Status indicates that a Hospice Agency meets all our requirements and is or will be listed as a High Performing Hospice Agency in our network's High Performing Hospice Agencies.

How often are the criteria reviewed and applied?

- We review our criteria on a bi-annual basis and update our list of High Performing Hospice Agencies accordingly.

Are there any additional resources available?

- You may choose to review more options in your geographic area by searching the list available via Medicare Compare at <https://www.medicare.gov/care-compare>

This Profile highlights quality information about a group of hospice providers who have served patients with medical conditions similar to yours and are committed to providing the best care for patients leaving our hospital. It is our responsibility to assist you in choosing a quality provider for your next level of care. We respect your preferences and want you to know that an affiliate of Trinity Health does offer these services and would be honored to continue to provide your care. We have systems in place to ensure a smooth transition. You may choose to review more options in your geographic area by searching the list available via Medicare Compare at <https://www.medicare.gov/care-compare>



Indicates hospital owned/affiliated.

Trinity Health Hospice Care Facilities not in Performance Network						
Hospice Agency	CMS Star Rating	CHAP JCAHO	Hospice House	Rating of the hospice	Willing to Recommend	Additional Services
Trinity Health at Home Home Southeast MI 20555 Victor Parkway Livonia, MI, 48152 (734) 327-3200 	3	JCAHO		77	79	
High-Performing Hospice Care Facilities in Performance Network						
Hospice Agency	CMS Star Rating	CHAP JCAHO	Hospice House	Rating of this hospice	Willing to Recommend this hospice	Additional Services
Angela Hospice Home Care, Inc 14100 Newburgh Rd. Livonia, MI, 48154 (734)-464-7810	4	JCAHO		89	92	
Arbor Hospice 2366 Oak Valley Dr. Ann Arbor, MI, 48103 (734)-662-5999	3	CHAP		81	85	
Guardian Angel Home Care & Hospice of Rochester HI 1715 Northfield Dr Rochester Hills, MI, 48309 (248) 293-2441		CHAP		N/A	N/A	
Henry Ford Health Hospice Central Michigan 100 E Michigan Ave Jackson, MI, 49201 (517) 263-2323	4	CHAP		84	86	

Report Date: May 20, 2026. CMS Care Compare Date last update: May 20, 2026.

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Hospice Agency Profile

High-Performing Hospice Care Facilities in Performance Network						
Hospice Agency	CMS Star Rating	CHAP JCAHO	Hospice House	Rating of this hospice	Willing to Recommend this hospice	Additional Services
Hospice of Lenawee 1903 Wolf Creek Hwy Adrian, MI, 49221 (517)-263-2323	5	CHAP		94	97	
Kindred Hospice (Gentiva) 4458 Oakridge Dr Ste D Flint, MI, 48532 (810)-733-7250	3	NO		78	85	
Michigan Palliative & Hospice Care 32255 Northwestern Hwy Farmington, MI, 48334 (248)-991-3090	4	NO		85	82	
Open Arms Hospice 39500 W Ten Mile Rd Novi, MI, 48375 (248)-979-5572	5	CHAP		84	90	
The Medical Team 17197 N Laurel Park Dr. Ste 555 Livonia, MI, 48152 (810)-239-3000	4	CHAP		85	82	

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This Hospice Agency Profile was created to help you select a local center with a history of success serving patients with conditions similar to yours. This profile includes information about the quality, value, and clinical services delivered at each center. We utilized Medicare Star Ratings (available at <https://data.medicare.gov/>), historic Medicare claims data for patients served at each center, and information reported by each center to understand the capabilities and services available.

Quality Information Highlighted

Although this profile highlights your local options, understanding a center's performance compared to national practices can be a helpful way of assessing quality.

Category	Fair	Good	Excellent
CMS Family caregiver survey rating	1-2 Star Overall Rating	3 Star Overall Rating	4-5 Star Overall Rating
Rating of this hospice	The hospice falls below 79%	The hospice falls between 79% and 81%	The hospice falls at or > 82%
Willing to recommend.	The hospice falls below 82%	The hospice falls between 82% and 84%	The hospice falls at or > 85%.

Sources of Information

Medicare health insurance claims data - Centers for Medicare and Medicaid Services Nursing Home Compare Quality Rating System – Hospice Partnership Evaluations, completed by the rehabilitation centers.

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